



2023 STAY RHA: An Employee Rate Lodging Program Effective Dates: January 1 to December 31, 2023

RULES FOR PARTICIPATION

- Properties must be RHA Members in good standing to participate.
- Properties must offer 35% - 50% off BAR or obtain approval for a modified discount from **Beth Harris, Director of Marketing**, beth@rhainsure.com. *Please contact RHA if you are open to participating so that we can discuss how this is mutually beneficial.*
- **Properties may elect to accept or decline reservation requests, based upon availability.**
- Member properties may define various restrictions. Please identify these in the Terms & Conditions section of the Application Form. Examples: blackout dates, holidays, days of the week, length of stay, etc. to allow for seasonality, special events, etc.
- **Properties will respond to reservation requests, within 48 hours of receipt, directly to the employee.**
- Employees will make reservation requests using the online [Reservation Request Form](#) with the property, not via a travel agent or through RHA. Upon submitting the form, a copy will be emailed to both the property and the employee making the request. Again, properties must respond to requests within 48 hours of receipt of the request.
- The valid dates of the program are January 1 through December 31, 2023.
- All charges must be disclosed in the Terms and Conditions section (See: Rate) of the Application Form.
- Properties agree to actively promote the availability of the program to employees. RHA will have information available to all Members and their employees on the RHA website.
- Meals are not included unless specified.
- **If a property does not participate in the program, its employees cannot obtain the discounts offered by other Member resorts that are enrolled in the program.**
- The program is offered to employees of participating hotels and RHA staff only, and only for their personal use. Employees must be present on the days requested.
- Reservation requests cannot be made any more than sixty (60) days in advance of the requested dates.
- Incidentals, food & beverage, taxes, resort fees, and any applicable service charges will be paid by the employee.
- Standard credit card guarantees, and cancellation policies apply.
- RHA is not responsible for agreements entered into and between employees and the properties or resolving disputes arising between the parties.